

# Mule ESB Enterprise

## Overview

Mule ESB Enterprise is the enterprise-class version of the Mule enterprise service bus (ESB) platform and it is made available only to MuleSoft subscribers.

Built on a common codebase, Mule ESB Enterprise is a superset of Mule ESB Community and includes premium capabilities and features designed for enterprise deployments. It is ideal for production deployments of Mule ESB, with requirements for performance, high availability, resiliency, or technical support.

## Features

### Software Features

	Mule ESB Community	Mule ESB Enterprise
Leading Open Source ESB	✓	✓
Access to source code	✓	✓
Community extensions	✓	✓
High performance JDBC connector		✓
WebSphere MQ connector		✓
High availability and failover		✓
Out-of-the-box retry policies		✓
Multi-resource transactions		✓
Management Console		✓
Integrated Service Registry		✓
Migration tool for upgrades from Mule 1.x to Mule 2.x		✓

### Support & Documentation

	Mule ESB Community	Mule ESB Enterprise
Online Community Forums	✓	✓
Technical Support		✓
Enterprise SLAs		✓
Commercial quality users guides and manuals		✓
Knowledge base articles and examples		✓

### Stability

	Mule ESB Community	Mule ESB Enterprise
Professional QA		✓
Platform certification		✓
Bug fixes & patches		✓



## Subscription Tiers

### Software Features

	Silver	Gold	Platinum
<b>Mule ESB Enterprise</b>	✓	✓	✓
<b>Management Console</b>	✓	✓	✓
<b>Service Registry</b>	✓	✓	✓
<b>High Availability</b>			✓

### Technical Support

	Silver	Gold	Platinum
<b>Named Contacts</b>	2	2	2
<b>Number of Support Incidents</b>	10	20	Unlimited
<b>Support Hours</b>	8 x 5	8 x 5	24 x 7
<b>Response Time</b>	48 hours	24 hours	2 hours
<b>Maintenance and Software Updates</b>	✓	✓	✓
<b>Support Portal and Knowledge Base</b>	✓	✓	✓

**Note:** names contacts assumes 1 CPU subscription, and increases with larger deployments

## About MuleSoft

MuleSoft is the Web Middleware Company. With iBeans, the lightweight and powerful Mule ESB, and the recently announced MuleSoft Tcat Server, MuleSoft brings simple yet powerful infrastructure to today's dynamic Web applications.

For more information:

[www.mulesoft.com](http://www.mulesoft.com)

or email

[info@mulesoft.com](mailto:info@mulesoft.com)